

Paxton10 End User License Agreement

This licence agreement (the "Licence") is a legal agreement between you, the end-user, ("Licensee" or "you") and Paxton Access Limited (company number 01879474) of Paxton House, Home Farm Road, Brighton, East Sussex, United Kingdom, BN1 9HU ("Paxton", "we" or "us") for this Paxton10 software product (the "Software"), which includes computer software and any data supplied with it, printed materials and online or electronic documentation (the "Documentation").

Any person who accepts this Licence confirms that they have authority to bind the Licensee. By accepting this Licence you agree to the terms of this licence which will bind you and your employees.

We licence use of the Software and Documentation to you on the basis of this Licence. We do not sell the Software or Documentation to you. We remain the owners of the Software and Documentation at all times.

1 DEFINITIONS

In this Licence the following words have the meanings set out below:

"Commencement Date" means the date on which the installer completes the configuration of the Software.

"Intellectual Property Rights" means patents, trade marks, service marks, trade names, registered and unregistered designs, trade or business names, copyright (including, but not limited to, rights in software), database rights, design rights, rights in confidential information, domain names and any other intellectual property rights whatsoever whether such intellectual property rights have been registered or not which may subsist in any part of the world.

"Paxton10 Server" means the hardware on which the Software is pre-installed.

2 LICENCE GRANT

- 2.1 In consideration of the Licensee agreeing to abide by the terms of this Licence, Paxton hereby grants to the Licensee a non-exclusive, non-transferable licence to use the Software and the Documentation for its own internal business purposes on the terms of this Licence.
- 2.2 The Licensee may authorise the installer from whom the Licensee purchased the Software to set up and configure the Software on the Paxton10 Server for use in connection with the hardware and software as specified in the Documentation within a single network.
- 2.3 The Licensee shall be permitted to:
 - (a) receive and use any free supplementary software code or updates of the Software incorporating "patches" and corrections of errors as may be provided by Paxton from time to time at its sole discretion; and
 - (b) use the Documentation solely in support of the use of Software as permitted under this Licence and make such copies of the Documentation as are reasonably necessary for its lawful use.



3 LICENSEE'S UNDERTAKINGS

- 3.1 Other than as expressly set out in this Licence or as permitted by any local law, the Licensee undertakes not to:
 - (a) copy the Software or Documentation or any part thereof except where such copying is incidental to normal use of the Software;
 - (b) rent, lease, sub-license, loan, disclose, provide or otherwise make available in any form the Software (including, but not limited to, program listings, object and source program listings, object code and source code) or Documentation to any third party without Paxton's consent in writing other than the Licensee's employees and the installer as set out in this Licence;
 - (c) alter, translate, merge, adapt, vary or modify the Software or the Documentation or any part thereof except to the extent necessary for proper set up and configuration by the installer, nor permit the Software or any part of it to be combined with, or become incorporated in, any other program;
 - (d) disassemble, de-compile, reverse engineer or create derivative works based on the whole or any part of the Software except to the extent that such actions cannot be prohibited by law including, without limitation, where such actions are essential for the purpose of achieving inter-operability of the Software with another software program, and provided that the information obtained by the Licensee during such activities:
 - (i) is used only for the purpose of achieving inter-operability of the Software with another software program;
 - (ii) is not disclosed or communicated without the Paxton's prior written consent to any third party to whom it is not necessary to disclose or communicate it; and
 - (iii) is not used to create any software which is substantially similar to the Software; or
 - (e) remove any copyright, trade mark, proprietary rights, disclaimer or warning notice included on or embedded in any part of the Software and/or Documentation.

3.2 The Licensee undertakes to:

- (a) comply with all applicable laws and regulations, including, without limitation, technology control or export laws and regulations; and
- (b) only install and use or permit the installation and use of the Software in accordance with all applicable laws and regulations, including, without limitation, data protection legislation.
- 3.3 The Licensee shall procure that the Software is used by its employees, workers, agents and representatives in accordance with the terms of this Licence.
- 3.4 The Licensee shall treat as confidential and keep secret all information contained or embodied in the Software and/or Documentation.



4 UPDATES AND NEW RELEASES

- 4.1 Paxton may release updates, fixes, modifications and new versions of the Software from time to time, the use of which shall be governed by the terms of this Licence. To enable the Software to check for such releases the Software must be connected to the Internet.
- 4.2 The Licensee is responsible for ensuring that any updates, fixes, modifications or new versions of Software are installed. Paxton recommends that any firmware upgrades are carried out by a qualified systems engineer or the installer.
- 4.3 Paxton reserves the right to discontinue support for old versions of the Software no earlier than 12 months after the release of a new version.

5 SUPPORT

- 5.1 Paxton shall use reasonable endeavours to provide support services to the Licensee in accordance with the terms governing Paxton's standard support services available at www.paxton-access.com as updated by Paxton from time to time.
- 5.2 The Licensee acknowledges that certain personal data may be made available to Paxton in the provision of the support services. The Licensee shall ensure that any personal data, which it supplies or discloses to Paxton, has been obtained fairly and lawfully and that it has all necessary approvals from persons whose data is being processed and registrations with authorities to permit Paxton to use such data to provide the support services.
- 5.3 The Licensee agree that Paxton may collect and use anonymised data and information relating to the use of the Software and associated hardware in order to detect updates, fixes, modifications and new versions, facilitate the provision of support services and/or improve and develop its products and services.
- 5.4 The Licensee acknowledges and agrees that the Software may detect the presence of a connection to the Internet and communicate with servers controlled by Paxton in order to submit the data and information referred to in clause 5.3 above.

6 INTELLECTUAL PROPERTY RIGHTS

6.1 All Intellectual Property Rights in the Software and the Documentation throughout the world belong to Paxton and the Licensee shall have no rights in or to the Software or the Documentation other than the right to use them in accordance with the terms of this Licence. For the avoidance of doubt, the Licensee has no right to have access to the Software in source code form or in unlocked coding or with comments.

7 LIMITED WARRANTY

- 7.1 Except as set out below, and to the extent permitted by law, the Software and Documentation is provided without warranty of any kind, express or implied, statutory or otherwise, including, but not limited to the implied warranties of fitness for a particular purpose. Paxton does not warrant that the functions contained in the Software will meet the Licensee's requirements or that the operation of the Software will be uninterrupted or error free.
- **7.2** Paxton warrants that:



- (a) the Software will when properly used and installed on an operating system and in conjunction with hardware for which it was designed as described in the Documentation, perform substantially in accordance with the functions described in the Documentation at the Commencement Date and for the period of 90 days thereafter (the "Warranty Period"); and
- (b) it has tested the Software for viruses using commercially available virus-checking software, however, Paxton does not warrant that the Software is free from all known viruses and the existence of any minor errors shall not constitute a breach of this Licence. The Licensee shall be responsible for taking appropriate steps to ensure that the Software is virus free and will not damage or interfere with the Licensee's computer systems.
- 7.3 If, within the Warranty Period, Paxton is notified in writing by the Licensee of any material defect or fault in the Software in consequence of which it fails to perform substantially in accordance with the functions described in the Documentation in breach of the warranty in clause 7.2(a), and such defect or fault does not result from the Licensee's use of the Software in contravention of the terms of this Licence, Paxton will, at its sole option, repair or replace the Software.
- 7.4 The warranty in clause 7.2(a) does not apply:
 - if the defect or fault in the Software results from the alteration or modification of the Software by or on behalf of the Licensee other than as permitted in this Licence;
 - (b) if the defect or fault in the Software results from a failure to follow Paxton's oral or written instructions as to the installation, set up, configuration and use of the Software or (if there are none) good trade practice regarding the same;
 - (c) if the defect or fault in the Software results from use of the Software in conjunction with any unauthorised hardware or software;
 - (d) if the defect or fault in the Software results from use of the Software in breach of the terms of this Licence; or
 - (e) the failure is the result of changes made to ensure the product complies with applicable statutory or regulatory requirements.

8 LIABILITY

- 8.1 Nothing in this Licence shall limit or exclude the liability of either party for death or personal injury resulting from negligence, fraud or fraudulent misrepresentation or any liability which cannot be limited or excluded by law.
- 8.2 Subject to clause 8.1, Paxton's sole liability under or in connection with this Licence, whether such liability arises in contract, tort (including without limitation negligence) or otherwise, shall be limited to amount paid by the Licensee for the Software and Paxton10 Server up to a maximum of £1,000 or the local currency equivalent (based on the exchange rate on the date of purchase).
- 8.3 Paxton shall not be liable for:
 - (a) loss of income, loss of business, profits or contracts (whether direct or indirect);
 - (b) business interruption (whether direct or indirect);



- (c) loss of the use of money or anticipated savings (whether direct or indirect);
- (d) loss of, corruption or damage to information or data (whether direct or indirect);
- (e) loss of opportunity, goodwill or reputation (whether direct or indirect); and/or
- (f) any indirect, special or consequential loss or damage of any kind howsoever arising.
- 8.4 The Licensee acknowledges and agrees that the Software is a tool to assist the Licensee in the operation of its building management systems and that, without prejudice to the terms of this clause 8, Paxton shall not be responsible the failure of such systems under or in connection with this Licence.
- 8.5 This Licence sets out the full extent of Paxton's obligations and liabilities in respect of the supply of the Software and Documentation and any condition, representation or other term which might otherwise be implied or incorporated into this Licence, or any collateral contract, whether by statute, common law or otherwise, is hereby excluded to the fullest extent permitted by law.
- 8.6 The Licensee shall indemnify Paxton and keep Paxton indemnified in full against any and all losses, liabilities, costs, claims, demands, expenses and fees (including, without limitation, legal and other professional fees), actions, proceedings, judgements awarded and damages suffered or incurred by Paxton arising out of or in connection with and failure to comply with any provision in this Licence.

9 TERMINATION

- 9.1 Paxton may terminate this Licence immediately on written notice if:
 - (a) the Licensee commits a material or persistent breach of this Licence which it fails to remedy (where capable of remedy) within 14 days after the service of a written notice requiring such breach to be remedied;
 - (b) the Software infringes the Intellectual Property Rights of any third party or Paxton has reason to believe that the Software infringe such rights; or
 - (c) the Licensee becomes bankrupt or goes into liquidation (whether voluntary or compulsory), is dissolved, compounds with its creditors or has a receiver, administrative receiver or administrator appointed over the whole or any part of its assets or a petition is presented, or a meeting is convened for the purpose of considering a resolution, for the making of an administrative order, the winding-up, bankruptcy or dissolution of the Licensee or the Licensee suffers any similar process under the law of its domicile or place of its jurisdiction.
- 9.2 The termination of this Licence shall not affect any rights or obligations of either party which may have accrued prior to such termination.
- 9.3 Upon termination for any reason:
 - (a) all rights granted to the Licensee under this Licence shall cease;
 - (b) the Licensee must cease all activities authorised by this Licence; and
 - (c) the Licensee shall immediately delete or remove the Software from all computer equipment in its possession and immediately destroy or return to Paxton (at Paxton's option) the Paxton10



Server to such address as notified by Paxton or, in the absence of any notification, to Paxton's current head office in the United Kingdom and, in the case of destruction, certify to Paxton that it has done so.

10 GENERAL

- 10.1 The Licensee agrees that Paxton may identify the Licensee as a customer and reproduce its logo and trade marks in advertising and marketing to indicate that the Licensee is or was a licensee or user of the Software, unless and until the Licensee revokes such right by giving written notice to Paxton.
- 10.2 The Licensee shall permit Paxton and its representatives, at all reasonable times and on reasonable advance notice, to inspect and have access to any premises, and to the computer equipment located at such premises, at which the Software and/or the Documentation is installed, kept or used, and any records relating to the Software and this Licence, for the purpose of assessing the Licensee's compliance with the terms of this Licence.
- 10.3 This Licence is binding on the parties and their respective successors and assigns. The Licensee may not transfer, assign, charge, dispose of or otherwise deal with this Licence, or any of its rights or obligations arising under it, without Paxton's prior written consent.
- 10.4 This Licence and any dispute or claim arising out of or in connection with it (including non-contractual disputes or claims) shall be governed by and construed in accordance with English law.
- 10.5 Each party irrevocably agrees to submit to the exclusive jurisdiction of the courts of England in relation to any claim or matter arising out of or in connection with this Licence (including non-contractual disputes or claims).